



Terms and Conditions

About Us

McLeod Tours provides day tours, multi day tours and private tours in the Margaret River region, sharing the best this destination has to offer, from the variety of flavours and tastings, to the surprises and scenic beauty along the way. Our guides set us apart. They ensure our guests enjoy comfortable, happy and inspired tours, enriched with anecdotes and expert local knowledge thanks to our family's 100-year history in Margaret River.

Reservation and General Enquires

Contact: Coralie McLeod or Kumi Arnold

Phone: +61 418 909 315

Email: Info@mcleodtours.com.au

Cancellation Policy

We recognize the significant uncertainty tourists are now facing when trying to make travel plans, due to the Coronavirus pandemic. With this in mind, we currently offer a zero-cancellation fee on all tour bookings for tours departing from now up until 31st March 2023. However, we do appreciate being notified as soon as possible if clients do have to cancel their tours.

Payment Terms

McLeod Tours will submit an invoice to 'The Agent' for the agreed Nett rate. Full payment is required 7 days prior to departure.

Banking Details

Account Name: Tree Valley Pty Ltd T/as: McLeod Tours

Bank: Westpac Bank

BSB: 036 127

Account No: 19 1734

Credit card payments incur a merchant service fee of 1.6% in addition to the amount payable.

Scheduling

- 1) McLeod Tours reserves the right to make subtle changes to tour itineraries.
- 2) McLeod Tours reserves the right to change or cancel a booking in accordance with operating requirements or circumstances beyond its control. Should change or cancellation prove necessary McLeod Tours will provide reasonable notice thereof and where available will offer a comparable alternative.
- 3) If a change or cancellation is required due to force majeure, McLeod Tours will offer a full refund of any monies paid.

4) McLeod Tours is not responsible for the cost of any other travel arrangements affected due to our cancellations or rescheduling of any tour departure.

Other

Vehicles – McLeod Tours reserves the right to substitute vehicles and/ or guides should the need arise.

Dietary Requirements – McLeod Tours can cater to a variety of dietary requirements and requests. Requests are to be forwarded at the time of booking to avoid disappointment.

Weather Conditions – Under no circumstances can McLeod Tours be held responsible for poor weather conditions. With sufficient notice we can assist in amending a tour itinerary or shifting dates.

Luggage Restrictions

For Multi Day Tours we request guests limit themselves to one small to medium size suitcase weighting no more than 20kg. Excess luggage can be stored at the hotel guest is returning to after the tour.